

# EXCELLENCE SUMMIT - SEPTEMBER 11



EXCELLENCE SUMMIT  
2018 | GOTHENBURG

<b>09.00-09.25</b>	Welcome to Excellence Summit in Gothenburg Location: K1			
<b>09.25-10.15</b>	Tata Business Excellence Journey – A Race without a Finish Line Location: K1			
<b>10.45-11.30</b>	Transforming Digital Business with IBM Watson Cognitive Technology Location: K1			
<b>11.30-12.15</b>	Be ready for new opportunities! Nanotechnology will totally change our society, industry and lives Location: K1			
<b>13.30-14.30</b>	Parallel Session A1: The paradigm shift in customer perception and Quality Management Location: K1	Parallel Session A2: Innovation and improvement in logistic solutions Location: H2	Parallel Session A3: To make change happen! Location: H1	Parallel Session A4: Quality and the un sustainable development goals - supporting a sustainable development Location: K3
<b>15.00-16.00</b>	Parallel Session B1: The world state of quality in nations and the development needs for the quality profession Location: H1	Parallel Session B2: Innovation and use of iot in mobility solutions Location: H2	Parallel Session B3: Digital Technology in the hand of healthcare Location: K3	Parallel Session B4: Excellence for sustainability by serving society and planet Location: K1
<b>16.30-17.00</b>	Digitalisation requires a change in leadership! Location: K1			
<b>17.00-17.30</b>	Success in today's business enviroment - Sutstainability Strategies Location: K1			

# EXCELLENCE SUMMIT - SEPTEMBER 12



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<b>08.30-09.15</b>	The progress of Toyota Quality Location: K1			
<b>09.45-10.30</b>	Parallel Session C1: Organisational culture driving sustainability and quality Location: H1	Parallel Session C2: Sandholm Team Award Location: K3	Parallel Session C3: Cybersecurity as an organizational challenge Location: K1	Parallel Session C4: The society of the future takes shape in space Location: H2
<b>10.45-11.30</b>	Building a culture of quality - an example from the military Location: K1			
<b>13.00-13.45</b>	Attractive Quality Theory as a Tool from Customer Satisfaction to Customer Delight Location: K1			
<b>13.45-14.15</b>	Beyond Continual Improvement: Structured Innovation for Revolutionary Results Location: K1			
<b>14.45-15.45</b>	Plenar Keynote - TBA Location: K1			